

# Commercial Bank Tariffs 2023

(Effective 1 January 2023, unless otherwise stated)



HSBC

Together we thrive

## Accounts and Deposits

### Operating Account<sup>1</sup>

#### Minimum balance fee



"Enjoy no minimum balance fees for all currencies except SGD and USD."

#### Currency

#### Monthly Average Balance

#### Monthly Fall Below Fee

SGD	30,000
USD	30,000
All Other Currencies	N.A.

50
35
Free

### Time Deposit<sup>2</sup>

#### Minimum deposit

Singapore Dollar
S\$30,000 (1 to 12 months)
S\$250,000 (7 days to 1 month)
S\$5,000,000 (Less than 7 days)

Foreign Currency (All Tenors)
USD 30,000
CNY 250,000
HKD 100,000
AUD, CAD, GBP, NZD 25,000

### Negative Credit Interest

We will charge you a NCI for holding deposits in these currencies above the indicated thresholds.

Currency	End-of-day Balance Threshold	Interest Rate (p.a.)
JPY	JPY10,000,000	-0.35% <sup>5</sup>

For EUROS and Swiss Franc, the bank has stopped levying NCI with effect from 1<sup>st</sup> Aug and 26<sup>th</sup> Sep 22 respectively. And accordingly, your account(s) credit interest rate has been floored to zero since then. Please contact your RM to discuss further.

### Additional services / Other charges

Additional monthly account service fee  
 • Applicable only on selected accounts onboarded after 2017 and as agreed explicitly with your relationship manager

S\$100 (or equivalent) per company entity

Overseas company account opening / periodic account review<sup>6</sup> fee  
 • Companies not registered in Singapore  
 • Singapore incorporated companies with corporate shareholder(s) and / or corporate director(s) that are incorporated overseas

US\$1,500 (or equivalent)

Special company account opening / periodic account review<sup>6</sup> fee  
 • Companies with 3 or more ownership layers in its organizational structure  
 • Limited companies in receivership / liquidation  
 • Trust accounts, which are accounts managed by designated trustee for the benefit of a third party

US\$1,500 (or equivalent)

Non-digital account fee  
 • HSBC recommends all customers to engage with us digitally. However, in the event where you choose to have account(s) without a HSBCnet profile, we will levy an annual fee on your account(s)

S\$50 per account

Account closure  
 • For account closed within 6 months from the opening date

S\$60 or US\$40 (or equivalent)

Overdrafts  
 • Subject to agreed rate<sup>7</sup>

min. S\$10 (or equivalent)

Request for time deposit advices / statements  
 • For more than 6 months

S\$20 per copy (subject to availability)

<sup>1</sup> No Interest will be payable on Operating Accounts.

<sup>2</sup> A penalty will apply for all withdrawals prior to maturity date.

<sup>3</sup> Subject to periodic revision based on market conditions.

<sup>4</sup> Our teams will reach out periodically seeking up-to-date information about you and your overseas businesses or special companies.

<sup>5</sup> Interest is calculated on the amount overdrawn on a daily basis, and any unpaid interest will be capitalised each month and added to the principal amount for the purposes of calculating subsequent interest.

## Payments and Transfers

### Local Payments

	<u>Electronic (cost per item)</u>	<u>Manual (cost per item)</u>
GIRO (Outward ACH / Direct Debit)	S\$0.50	N.A.
FAST / PayNow via FAST	S\$0.50	N.A.
MEPS	S\$20	S\$60
Inter-account transfer (between corporate accounts held with HSBC Singapore)	Free	S\$40

### Additional services / Other charges

Direct Debit rejections	S\$1.50 per item
GIRO rejections due to Insufficient funds	S\$10 per item

### Overseas Payments

#### Inward remittance handling fee

##### Telegraphic Transfer<sup>1</sup>

Debited from Singapore Dollar or Foreign Currency account

S\$10 per transaction

##### Electronic (cost per item)

0.125% commission  
(min. S\$20, max. S\$100)  
and cost of cable  
(min. S\$20, max. S\$40)

##### Manual (cost per item)

0.125% commission  
(min. S\$20, max. S\$100)  
and cost of cable  
(min. S\$20, max. S\$40)

Plus S\$40 or US\$30<sup>2</sup>  
manual surcharge<sup>3</sup>

Debited from Foreign Currency account in same currency

0.125% commission  
(min. S\$20, max. S\$100)  
0.125% commission in lieu of exchange  
(min. S\$20, max. S\$120)  
and cost of cable  
(min. S\$20, max. S\$40)

0.125% commission  
(min. S\$20, max. S\$100)  
0.125% commission in lieu of exchange  
(min. S\$20, max. S\$120)  
and cost of cable  
(min. S\$20, max. S\$40)

Plus S\$40 or US\$30<sup>2</sup>  
manual surcharge<sup>3</sup>

### Additional services / Other charges

Handling fee for exotic currency telegraphic transfer

- For KRW and VND
- The exotic currencies available for transfer are subjected to changes as advised by the Bank from time to time

S\$30

Investigations (initiated by customer)

- Cost of telex
- Document retrieval charges

S\$40 per telex plus agent charges (if any)  
Within 6 months S\$50 per month  
Between 6-12 months S\$100 per month  
Between 12-24 months S\$200 per month  
More than 24 months S\$400 per month

### General Payments and Transfers

#### Cheque books (first one free)

##### Singapore Dollar

##### US Dollar

US\$10 per book

#### Returned cheque

- Lack of funds
- Technical reasons

S\$50 per cheque  
S\$30 per cheque

US\$30 per cheque  
US\$30 per cheque

#### USD Cheque (local clearing)

US\$5 per cheque

#### Standing Instruction

- Setup / Amendment / Cancellation<sup>4</sup>
- Commission<sup>5</sup>

S\$10 (or equivalent)  
S\$10 (or equivalent)

<sup>1</sup> The telegraphic transfer charges quoted here are not inclusive of the overseas paying bank's charges.

<sup>2</sup> This US\$30 manual surcharge is applicable to customers on monthly billing denominated in USD currency.

<sup>3</sup> Manual surcharge for manual submission of payment instructions (including free format letters and smartforms).

<sup>4</sup> For any revision or cancellation, 3 business days' notice is required.

## Additional services / Other charges

Foreign Currency cheque	1% commission in lieu of exchange (min. S\$10) 0.125% commission (min. S\$25, max. S\$100) plus postage of S\$3
• Encashment	
• Deposit	
SGD marked cheques	S\$100 (include paying bank's charge)
Stop Cheque	S\$30 or US\$30 (or equivalent) per cheque
Cheque image / voucher retrieval	S\$50 per copy
Photocopy of cheque / vouchers	S\$5 per copy
Cashier's Order	
• Service Charge	S\$5 for Singapore Dollar and US\$20 for US Dollar
• Stop payment / replacement	S\$20 for Singapore Dollar and US\$40 for US Dollar
Rejected standing instruction item due to insufficient funds	S\$30 (or equivalent)

## Digital Banking

### HSBCnet

#### Monthly access fee



"Going digital can reduce your transaction fees."

#### Domestic Package

(For Singapore domiciled account)

S\$30 per profile<sup>1</sup>

#### International Package

(For multi-country accounts, including Singapore domiciled accounts)

S\$80 per profile<sup>1</sup>

#### Full Package

(For multi-country accounts, including Singapore domiciled accounts with advanced features)

S\$120 per profile<sup>1</sup>

#### Mobile token

Free

Free

Free

#### Physical token

S\$30 per token

S\$30 per token

S\$30 per token

## Card Payment

### Corporate Card

#### Card annual fee

S\$150 (S\$162.00 inclusive of GST)

#### Minimum payment

100%

#### Cash advance charges

- Processing fee
- Interest rate

5% (min. S\$15)  
2% per month



"You can improve your working capital cycle with our Corporate Cards."

#### Late payment fee

S\$55

#### Finance charge

- Interest rate

2% per month (min. S\$2.50)

#### Card replacement fee (for lost / stolen card)

S\$20 (S\$21.60 inclusive of GST)

#### Foreign Currency transaction fee<sup>2</sup>

3.25%

## Additional services / Other charges

#### Unsuccessful Standing Instruction / GIRO / Returned Cheque

S\$30

#### Retrieval of statements

- Current to 3 months
- More than 3 months

FREE (within 2 months)

S\$5 (S\$5.40 inclusive of GST) per copy

S\$10 (S\$10.80 inclusive of GST) per copy

#### Retrieval of Sales Draft

- Current to 3 months
- More than 3 months

S\$5 (S\$5.40 inclusive of GST) per copy

S\$10 (S\$10.80 inclusive of GST) per copy

<sup>1</sup> HSBCnet profile refers to the digital banking access that will be provisioned to enable you to transact online. Depending on your business needs, you may choose to have multiple profiles or consolidate your companies within a single profile. Your relationship manager will be able to help advise you, based on your needs.

<sup>2</sup> Card transactions not in your billing currency will be converted at a wholesale market rate which will be subjected to the Bank's processing fee.

# Trade Services

## Import Documentary Trade

Import Documentary Credits ("DC") or Letters of Credit <sup>1</sup>	Irrevocable DC Opening commission 0.125% per month or part thereof, min. 2 months or S\$100* <sup>2</sup>	Back-to-back DC Opening commission Same as Irrevocable DC, except min. S\$500*	Transfer of DC Transfer commission 0.25% on amount transferred, min. S\$500*		
Import DC bills	Handling fee S\$70	Deferred payment commission 0.125% per month or part thereof (on usance tenor), min. S\$100* per month			
Additional services / Other charges					
Issuance against cash / margin payment	Arrangement fee, in addition to opening commission				
Amendment commission (including cancellation) • Extension of validity / Drawing against expired DC • Increase of DC value / Overdrawn DC • Increase of transferred DC value	S\$100, plus (min. S\$100*) Per opening commission on outstanding balance and extended tenor Per opening commission on incremental amount, min. 2 months 0.25%				
Cable fee • Issuance / Transfer • Amendment	S\$150 S\$60	 <div>"Let HSBC lend our credibility to your supplier through a letter of credit."</div>			
Trust receipt loans	Subject to agreed interest rate				
Shipping guarantee / endorsement of airway bill	S\$100				
Discrepancy fee <sup>3</sup>	S\$150				
Reimbursement fee <sup>4</sup>	S\$100				
Import Documentary Collections	Handling commission 0.125%, min. S\$100*				
Additional services / Other charges					
Trust receipt loans	Subject to agreed interest rate				
Direct settlement commission (documents release free of payment)	S\$100, in addition to handling commission				
Protest fee (excluding legal fee)	S\$150				
Bills overdue for payment	S\$50 per month, after 1-month of grace period				
Shipping guarantee / endorsement of airway bill	0.125%, min. S\$100*				
Export Documentary Trade					
Export Documentary Credits ("DC") or Letters of Credit	Advising Advising fee S\$50	Confirmation Confirmation fee Subject to bank and country risk, min. S\$500			
Export DC bills	Handling commission 0.125%, min. S\$100*	Settlement fee S\$15			

<sup>1</sup> No commission shall be refunded when the instrument is cancelled, or expired fully or partially unused.

<sup>2</sup> Unless otherwise agreed with HSBC, the minimum and/or maximum charges marked "\*" in any part of this Trade Services section shall apply even where negotiated pricing has been offered.

<sup>3</sup> To be borne by DC beneficiary, unless otherwise stated by applicant.

<sup>4</sup> Where interest is based on a published benchmark reference rate, the bank will apply the published rate in line with the loan tenor save that where published rate for the loan tenor is not available, the bank will at its discretion apply (a) the published rate for the next longer tenor (if available) or (b) the bank's monthly interpolated rate for the next longer tenor (if available), up to the longest tenor available for that published rate. Should the loan tenor be longer than the available tenors for the published rate, unless otherwise agreed, the Bank will agree such other rates applied with you prior to the booking of transaction. Where interest is based on the bank's Cost of Funds ("COF"), please be advised that the COF rate is not publicly available and may be benchmarked against combination of factors such as (but not limited to) internal business cost, market conditions etc. When a drawdown request for loan where interest is based on COF is received, the bank may but shall be under no obligation to provide you a quotation of the COF rate prior to booking the transaction. The rate applied to your transaction will be available via the transaction advice which will be sent to you subsequently. If you wish to know the rate prior to booking of the transaction, please reach out to your relationship manager.

<b>Additional services / Other charges</b>		 <p>"Improve your cash flow and manage your risk exposure with HSBC's range of export services."</p>		
Advising for Mail DCs	S\$80			
Advising for non-customers	SWIFT: S\$100, Mail: S\$120			
Discounting / Negotiation	Subject to agreed interest rate			
Handling fee for multiple sets of documents under a presentation	S\$50 per additional set			
<b>Export Documentary Collections</b>	<u>Handling commission</u> 0.125%, min. S\$100*	<u>Settlement fee</u> S\$15		
<b>Additional services / Other charges</b>				
Financing under bills purchase	Subject to agreed interest rate			
Handling fee for multiple sets of documents under a presentation	S\$50 per additional set			
Bills overdue for payment	S\$50 per month, after 1-month of grace period			
<b>Import Loans</b>				
<b>Buyer Loans<sup>1</sup></b>	<u>Handling commission</u> 0.125%, min. S\$100*	<u>Cable fee</u> S\$50	<u>Interest<sup>2</sup></u> Subject to agreed interest rate	
<b>Additional services / Other charges</b>				
Remittance fee for foreign currency payments	S\$50			
Loan extension or rollover	S\$50			
<b>Export Loans</b>				
<b>Seller Loans</b>	<u>Handling commission</u> 0.125%, min. S\$100*	<u>Interest<sup>2</sup></u> Subject to agreed interest rate		
<b>Additional services / Other charges</b>				
Loan extension or rollover	S\$50			
<b>Banker's Guarantees and Standby Documentary Credits<sup>3</sup></b>				
<b>Banker's Guarantees and Standby Documentary Credits</b>	<u>Non-financial Issuance commission</u> Up to 2 years: 1.25% p.a., min. S\$120*	<u>Auto-Renewal Issuance commission</u> From 2% p.a., min. S\$200*	<u>Financial Issuance commission</u> Subject to arrangement, min. S\$200*	
	More than 2 years: Subject to arrangement, min. S\$120*			

<sup>1</sup> If the remitter requires the beneficiary to receive the full amount of the remittance, the remitter may elect to have all correspondent bank charges on their account ('OUR'). An additional S\$50 or equivalent will be levied in advance on the remitter for correspondent bank charge and HSBC has the right of recourse to the remitter in the instance where the correspondent bank claims a charge higher than the collected S\$50 or equivalent.

<sup>2</sup> Where interest is based on a published benchmark reference rate, the bank will apply the published rate in line with the loan tenor save that where published rate for the loan tenor is not available, the bank will at its discretion apply (a) the published rate for the next longer tenor (if available) or (b) the bank's monthly interpolated rate for the next longer tenor (if available), up to the longest tenor available for that published rate. Should the loan tenor be longer than the available tenors for the published rate, unless otherwise agreed, the Bank will agree such other rates applied with you prior to the booking of transaction. Where interest is based on the bank's Cost of Funds ("COF"), please be advised that the COF rate is not publicly available and may be benchmarked against combination of factors such as (but not limited to) internal business cost, market conditions etc. When a drawdown request for loan where interest is based on COF is received, the bank may but shall be under no obligation to provide you a quotation of the COF rate prior to booking the transaction. The rate applied to your transaction will be available via the transaction advice which will be sent to you subsequently. If you wish to know the rate prior to booking of the transaction, please reach out to your relationship manager.

<sup>3</sup> Commission is payable in full in advance on the date of issuance of the guarantee / standby DC and where the instrument is automatically renewed or extended, on each automatic renewal date or extension date (where applicable). Commission is calculated on the face value of the guarantee / standby DC and for the number of months or part thereof from the date of issuance or effective date (whichever is earlier) to the expiry date or the end of the claim period (whichever is later). If the instrument is to be issued / advised through another bank or HSBC group office, charges including SWIFT charges, stamp duties, postage and telegraphic transfer fees for the payment shall be on your account. No commission shall be refunded when the instrument is cancelled, or expired fully or partially unused.

<b>Re-issuances through HSBC or other banks</b>	<b>Issuance / Amendment Commission</b>	<b>Other Fees</b>
	Subject to arrangement	Remittance fee S\$50
		Cable fee S\$250 for issuance and S\$100 for amendment
<b>Additional services / Other charges</b>		
Non-standard text fee	S\$200	
Cable fee for issuance	S\$150	
Amendment commission	S\$100, plus cable fee of S\$60 (if applicable) and per issuance commission for extension / increase in value	
Advising for customers	SWIFT: S\$50, Mail: S\$80	
Advising for non-customers	SWIFT: S\$100, Mail: S\$120	
Confirmation of standby DC	Subject to bank and country risk, min. S\$500	
Cancellation of guarantee / standby DC, including serving of non-extension notice	S\$200	
Handling of Inward Claims, including claims under an 'extend or pay' clause	S\$200	 "With our global network of group offices and correspondent banks, HSBC can support your domestic and international guarantee needs."
Processing fee for other requests	S\$200	
<b>Other Trade Charges</b>		
Handling fee for non-electronic applications / instructions	S\$30	
Cable fee	S\$50 per cable	
Commission in lieu of exchange	0.125%, min. S\$80*, max. S\$120*	
Tracers	S\$40 per tracer	
Local postage	S\$2	
Other postage / Courier	Pricing vary according to weight, destination and method of delivery	
Advice re-issuance / Document or record retrieval fee	S\$10 per item	
Local fax messages	S\$10	
Loan extension or rollover	S\$50 per extension	
Non-SWIFT / paper DC handling fee	S\$150 for issuance, S\$60 for amendment	
Unredeemed shipping guarantee	0.25% per month, min. S\$100* (1-month grace period)	
<b>Important Notices</b>		
1. Unless otherwise stated, the tariff sets out rates that are applicable to corporate customers of HSBC Singapore.		
2. Any trade services not listed in the tariff shall be subject to arrangement. HSBC reserves the right to levy additional fees / commission, should there be non-standard service requiring additional effort, is of higher complexity and / or results in additional obligation of the part of the Bank.		
3. The services set out in our tariff may also incur additional fees charged by other banks. These fees shall be borne by you.		
4. All charges shall be converted at the Bank's prevailing rates if they are to be collected in a currency different from what is stated in our tariff.		

## General

### Default Interest Rates

Unauthorised overdrafts <sup>1</sup>	Prime Rate plus 5% p.a. (min. debit interest S\$10 or equivalent)
Past due loans / Banking facilities (excluding trade outstandings)	Applicable Interest Rate <sup>2</sup> plus 5% p.a.
Past due trade outstandings, including but not limited to Import and Export Bills, Trade Loans, Bank Guarantees (effective 11 December 2020)	Up to Prime Rate plus 5% p.a.



"When repaying SGD loans, HSBCnet accepts payment in any currencies."

### Others

Foreign Currency cash deposits / Withdrawals <sup>3</sup>	1% commission in lieu of exchange (min. S\$10)	
Coin exchange / Withdrawal / Deposit	First 50 pieces	Free
	Next 1000 pieces / part thereof	S\$5
	Every subsequent 1000 pieces / part thereof	S\$10
Bulk Cash Deposit	First 500 pieces	Free
	Every subsequent 100 pieces / part thereof	S\$2.50
Certificate of Deposit	S\$20 per certificate	
Trade and Credit Information	S\$25 (S\$27.00 inclusive of GST) plus any other third party charges(inclusive of GST) if account required on is not maintained with the Bank	
Monthly statement requests	Current to 3 years	S\$30 per copy
	More than 3 years	S\$50 per copy
TWIST statement (effective 11 April 2022)	One time setup fee	S\$66 per TWIST file
	Monthly service fee	S\$13 per month per TWIST file
Audit Confirmation Request <sup>4</sup>	S\$180 (S\$194.40 inclusive of GST) per request	

All rates, commission and charges in this tariff are subject to change without prior notice.

<sup>1</sup> The interest is calculated on the amount overdrawn on a daily basis, and any unpaid interest will be capitalised each month and added to the principal amount for the purposes of calculating subsequent interest.

<sup>2</sup> Applicable Interest Rate refers to the interest rate as set out in the relevant facility documentation.

<sup>3</sup> If amount deposited / withdrawn is in the same currency of account.

<sup>4</sup> Applicable only for Audit confirmation requests received via email and/or Post