

How do I get started?

Complete this GIRO application form, with your account number and send to us at:

HSBC Operations – Banking Operations

Robinson Road P.O. Box 896
Singapore 901746

How long do I need to wait before my GIRO arrangement is effective?

Continue paying by cash or cheque for all your bills until your GIRO arrangement is effected, which takes at most 21 working days. Your GIRO application is only effective when the line 'Amount will be deducted from your account on ddmmyyyy' appears on your statement

What happens if there are insufficient funds in my bank account?

We will send you a letter to inform you to pay by other ways. However, you should still maintain sufficient funds in your bank account for the subsequent due date. A service charge of S\$30 will be levied for each unsuccessful debit due to insufficient funds.

Can I stop GIRO payment on a particular bill?

Yes, you will need to provide us a written instruction to stop the Giro with at least 3 working days before the next deduction date. You should also inform your bank to stop GIRO payment.

Is there a cost for the Giro setup?

No. this service is free.